

# Ft Bend MUD 134B

PO BOX 4728, DEPT 60234  
HOUSTON, TX 77210-4728  
281-579-4500  
www.Inframark.com



Dear New Customer:

Welcome to **Ft Bend MUD 134B**. The following information is being provided to help you become familiar with the policies, procedures and rates relating to you water and sewer service.

The district requires a \$100 residential deposit and \$39.80 Application Fee prior to service. Once service has started, if a request is made for service to be temporarily disconnected, a fee of \$46.98 will be added to your bill. This fee will cover the disconnect and the reconnect.

*\*The deposit, application fees and a signed Customer Service Agreement is required to set up service.*

**The deposit will be applied to your final bill. If there is a credit balance on the account, a refund check will be issued, and processing time will take 6-8 weeks from the final bill date.**

*\*If you are wanting same day service, please visit our office prior to 2PM to process your request. Inframark does not process Turn-On/Turn-Offs requests Friday – Sunday or on specified holidays.*

**\*\*Please make all payments payable to DISTRICT\*\***

*Water provided at the following rates, subject to change.*

<b>Residential Water</b>		<b>Residential Sewer</b>	
<b>\$20.00</b>	<b>0 – 20,000 GAL</b>	<b>\$47.98</b>	<b>Flat Rate</b>
<b>\$1.50 / 1000 GAL</b>	<b>OVER 20,000 GAL</b>		

  

<b>NFBWA Fee</b>
<b>\$5.39 / 1000 GAL</b>

**A 15% penalty will be assessed if payment is received after the due date. This amount is shown in the “AFTER DUE DATE” block on your bill.**

If your account becomes past due at the time current bills are generated, a termination notice will be sent to your address. A fee of \$16.45 will be assessed to your account and all charges are due to avoid termination of your service. If a door tag is received an additional \$26.22 will be added. Should full payment not be received as directed on the letter, your service will be disconnected. Should service be disconnected, a \$46.98 fee (which covers disconnection/reconnection) will be assessed to the account.

**The full balance of your account will be required to restore service, payable by credit/debit card, cashier's check, or money order only. The payment for disconnection of service is due by 3:30pm CST Monday - Friday to restore with same day service. If your district offers after-hour services, payment made after 3:30pm CST will be subject to after-hours fees.**

**NOTE:** *Once an account is turned off due to a non-payment: payments made by checks, QR Readers, or mailed are not acceptable forms of payment to restore services.*

Garbage Service is provided by Fort Bend County MUD 134B who has a service contract with the following trash provider. Please contact your garbage provider regarding containers and pick-up days.

Best Trash LLC 281-313-2378  
[CustomerService@BestTrashTexas.com](mailto:CustomerService@BestTrashTexas.com)

The district's operator is [Inframark](#). You can contact them at **281-579-4500**. Our Dispatch responds to emergencies 24 hours a day. Billing questions and non-emergency calls are taken Monday – Friday 8AM to 5PM. Please do not hesitate to call with any questions, concerns, or service problems. We are here to help.